

**Before the
Philadelphia Water Commissioner**

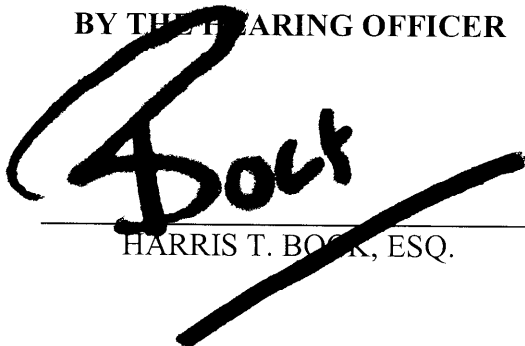
In the Matter of the Philadelphia Water :
Department's Proposed Increase in :
Rates for Water and Wastewater : FY 2009-2012
Utility Services :

HEARING OFFICER ORDER NO. 11

AND NOW, to wit, this 6th day of August, 2008, the Hearing Officer ORDERS the following:

By the close of business on Friday, August 29, 2008, counsel for the Philadelphia Water Department shall provide to the Hearing Officer a summary report regarding the status of any and all specific complaints, disputes, or related issues raised by individual water customers during the five (5) public hearings.

BY THE HEARING OFFICER



HARRIS T. BOCK, ESQ.